

Important Notification On Front — Please Read.

Your Sewer Access Will Temporarily Be Shut Off!



Insituform®

We'll be your new neighbour
but only for a day or so...



Insituform®

In the next few days, we will be in the
neighbourhood reconstructing certain
sewer pipes in need of repair.

Insituform is under contract by your local government.
The Insituform® process repairs pipes without digging up
your neighbourhood. This helps to preserve your property
and minimize any inconveniences.

Please bear with us as we repair your sewer system. We apologize
for any equipment noise which may be created.

While the work is being performed, your sewer service
connection will be temporarily sealed off (see Figure 1).
**We need your cooperation to avoid backup of sewer water
into your residence or business by preventing water from
escaping through any drain during the specified time period.**

- ① Do not wash clothes or dishes.
- ② Do not take showers or baths.
- ③ Do not flush toilets.
- ④ Do not operate sump pumps which are connected to the sewer system.

If any problem occurs with your sewer service during this
rehabilitation process, please visit one of our on-site
representatives. If you have any questions after completion of the
project, please call the local number listed below, not a plumber.

Insituform is sending this handout to provide
advance notice before beginning actual work.
Please do not use water during the hours of:

_____ to _____ on _____
Day and Date

_____ Phone No.

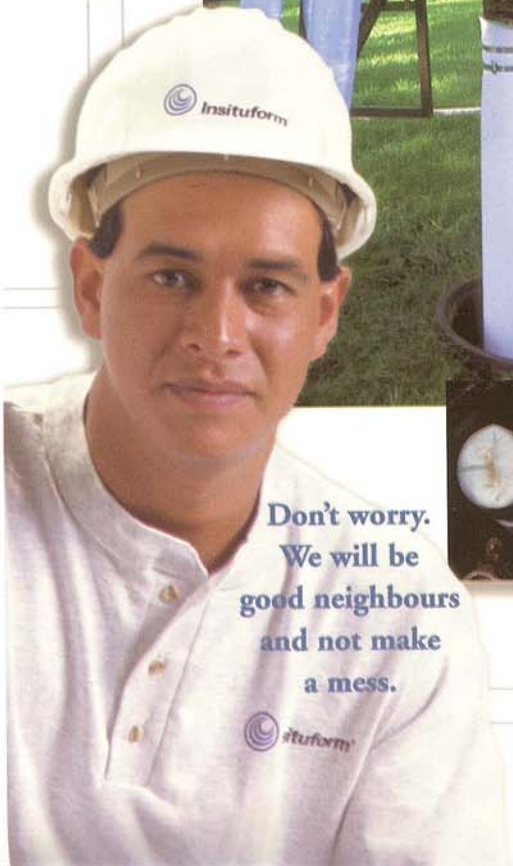
For more information on our process please visit: www.insituform.com
For emergency contact during construction please call 1-866-924-5431
For general information and site related issues please call
Alina Hanes - Sr. Project Manager 1-877-934-8819
To reach the Public Works & Utilities Manger call 1-780-202-1245

*Thank you for your cooperation.
We have enjoyed being your neighbour—if only for a day.*

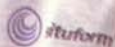
DOC ID: COR/FRM-OPR-10 EFE DATE: 03/01/01
APPROVAL: CO. MGMT. REP: ON FILE

Revised 7/01

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Don't worry.
We will be
good neighbours
and not make
a mess.



How This Work Affects You...

Insituform has been chosen by your local government to rehabilitate your sewers. Used worldwide for 30 years, our product is proven and reliable. The Insituform® process is the most widely used trenchless method for restoring full structural integrity to, and removing infiltration from, underground pipes.

As sewers age, they deteriorate in many different ways. Cracks appear, joints separate and roots penetrate. Infiltration through these cracks and joints creates external voids, accelerates structural deterioration and can overload collection systems and treatment facilities.

The Insituform method of sewer repair results in a seamless, jointless "pipe-within-a-pipe" creating a smooth, continuous inner surface which usually increases flow capacity. We typically complete installations in a single day, using robotic methods to restore active house connections from within the pipe. This quick and non-disruptive process allows our crews to work safely and efficiently.

We thank you for your cooperation, as requested on the front, and are glad to serve your community.

Typical Cross Section - Sanitary Sewer at Service Connection

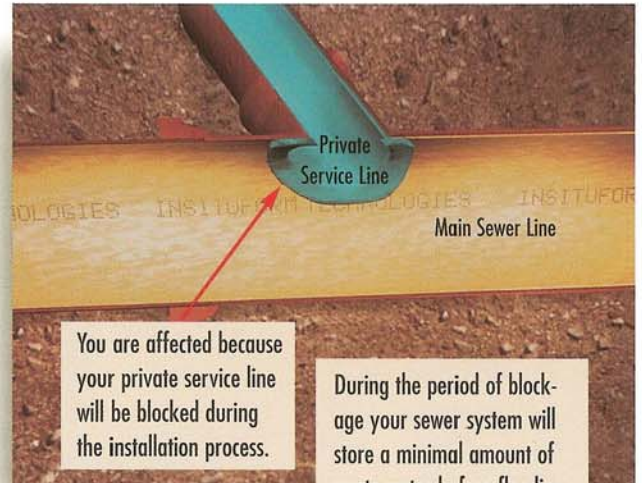


Figure 1 (After Rehabilitation)

*Insituform® is
a method of
repairing sewers
without disrupting
your neighbourhood.*

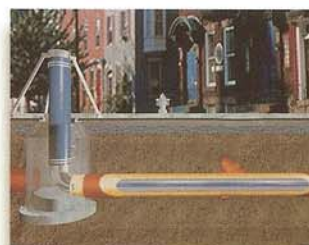
The Installation Process



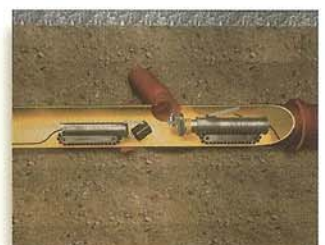
- 1 The resin-filled Insituform® tube is inverted (turned inside out) through our patented Controlled Head Inversion Process (CHIP) unit into a deteriorated pipe.



- 2 The tube is installed by inversion into the host pipe using water pressure.



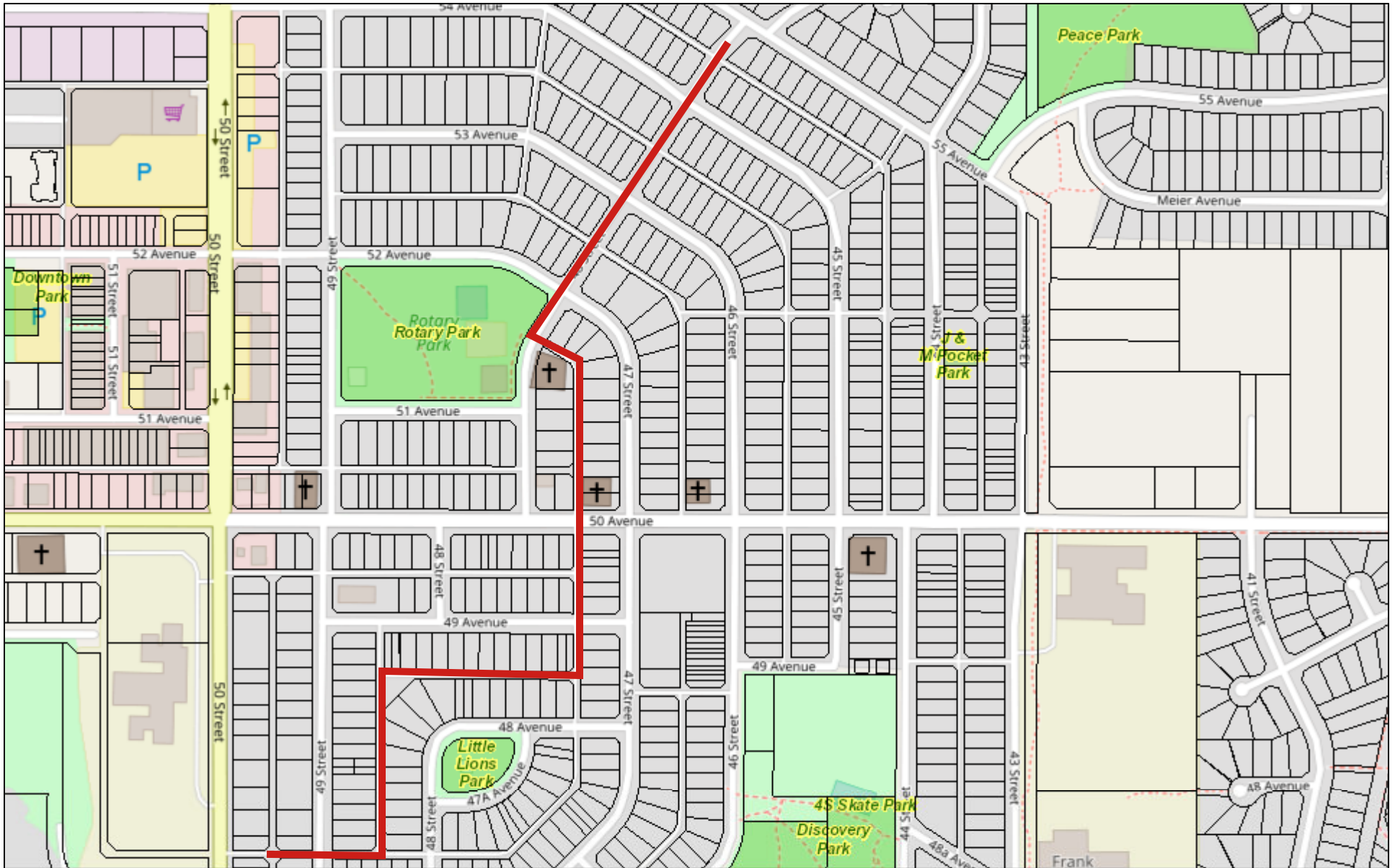
- 3 Following inversion, the resin is cured using hot water.





- 4 Service laterals are restored internally. The finished Insituform® pipe is inspected and tested.

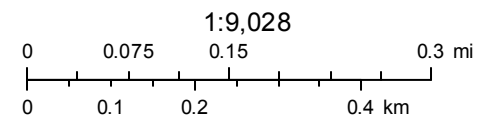
 **Insituform®**
www.insituform.com®

Sewer Line Flushing



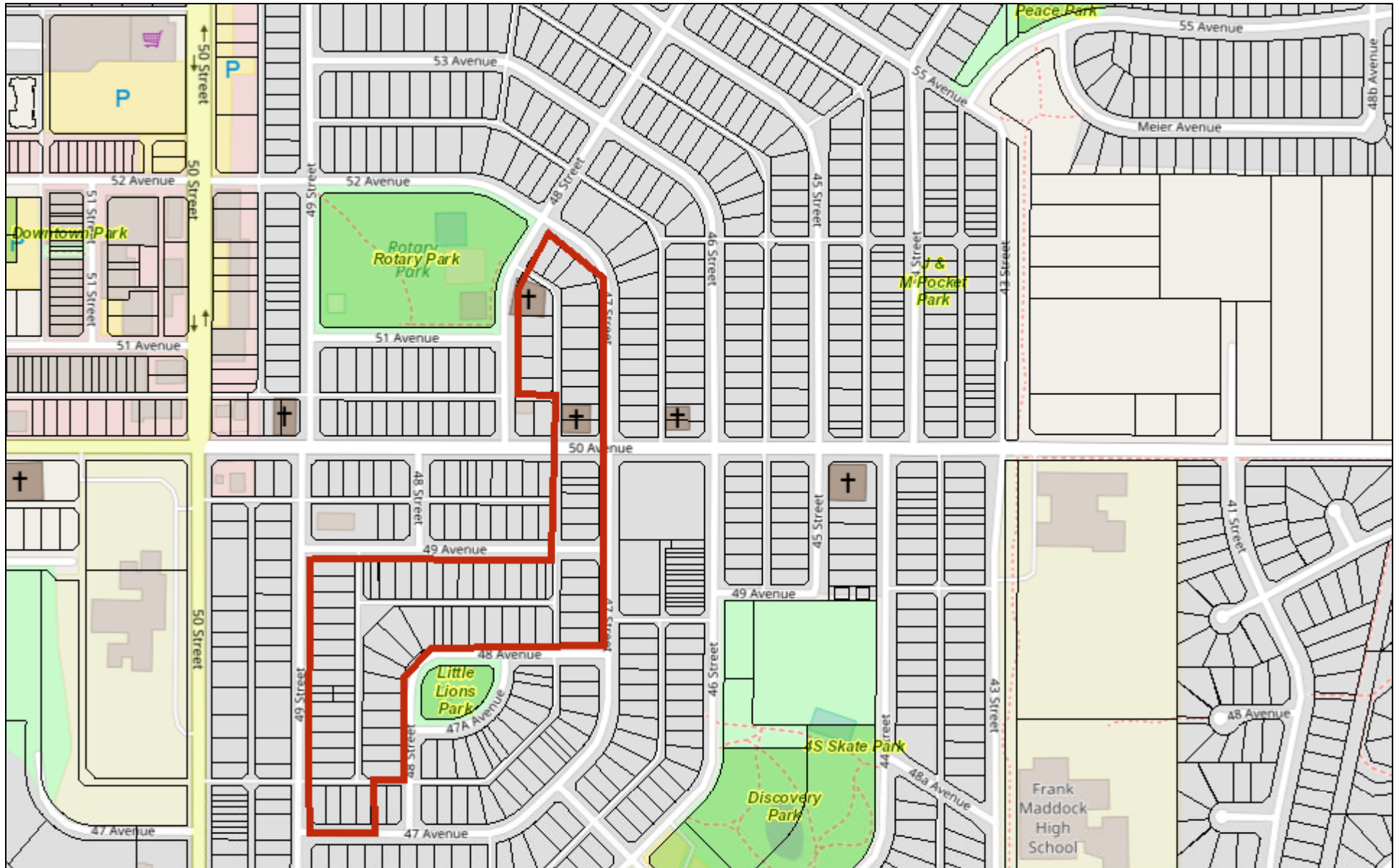
August 15, 2017

-  Parcels
-  Parks



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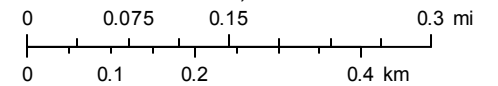
Sewer Flushing Area



August 15, 2017

- Parcels
- Parks

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